



Warranty Replacement

Please fill this out and send in with items needing to be replaced.

Customer Name

Date

Phone

E-mail

Address

Date of Purchase

Place of Purchase Name

Description Of Damage (Please include a description of how the item was damaged)

Check enclosed? (Please check one) Yes No

Additional Information:

- All warranty replacements MUST be returned to Gunter Wilhelm at your cost (shipping insurance suggested).
- Please use bubble wrap and ship safely in an appropriate sized box/envelope.
- Please include proof of purchase (receipt and/or proof of registration).
- Do not put tape on the knives
- Knives must be cleaned before shipped to us
- If a knife is broken, you MUST return both pieces of the broken knife
- Honing Steels and Diamond Steels are wear and tear items and are NOT covered under warranty
- Wood blocks, blade protectors, cutting boards, peelers, and chefs bags are NOT covered under warranty
- DO NOT send back items not covered under warranty. They WILL NOT be returned.

Please Send package to:
Gunter Wilhelm Warranty Dept.
20-10 Maple Ave Bldg. 35G
Fair Lawn, NJ 07410

Our warranty excludes some types of damages and/or conditions:

- Items no longer available or discontinued may be replaced with similar items of equal value, at our option.
- **Some misuses that VOID warranty include:**
 - Putting the knives in the dishwasher
 - Inappropriate use (including but not limited to: cutting frozen food or bones, opening jars or cans, cutting on dense surfaces, such as glass, granite, stainless steel etc.)
 - Please refer to our warranty policy located on our website, www.gunterwilhelm.com, under the FAQ's for complete details.

Please provide your signature as proof that you have read and understand the warranty form.

Your Signature